

**UNEMPLOYMENT
INSURANCE
AGENCY**

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Emergency Unemployment Compensation (EUC) in Michigan

The EUC program provides up to 34 weeks of federally-funded extended unemployment benefits in all states, plus an additional 19 weeks of benefits in states with high unemployment rates, such as Michigan. Thus, in Michigan, **up to 53 weeks** of EUC benefits may be payable.

The EUC program is federally funded; therefore, employers will not be charged for benefits, and they will not receive a monetary determination.

EUC Eligibility Requirements

EUC payments can be obtained by individuals who are unemployed through no fault of their own and meet regular state unemployment eligibility requirements. Individuals who had a claim for regular benefits with a benefit year ending May 5, 2007 or later, which has been exhausted or has expired, may be eligible for EUC benefits.

There are four tiers of federally-funded EUC benefits payable in Michigan:

- **Tier I** - Provides up to 20 weeks of EUC benefits to those who exhaust their regular state unemployment benefits and equals 80% of a person's regular state unemployment benefits.
- **Tier II** - Provides up to 14 weeks of EUC after a person exhausts EUC Tier I and equals 54% of a person's regular state unemployment benefits.
- **Tier III*** - Provides up to 13 weeks of EUC after a person exhausts EUC Tier II and equals 50% of a person's regular state unemployment benefits.
- **Tier IV*** - Provides up to 6 weeks of EUC after a person exhausts Tier II and equals 24% of a person's regular state unemployment benefits.

**Tiers III and IV are payable in states with high rates of unemployment, such as Michigan.*

To be eligible for EUC, individuals must be unemployed or underemployed and able, available, and actively seeking suitable full-time work. Individuals must also register for work with their local Michigan Works! Agency (MWA) office. Those who have not registered within the last 12 months should update their résumés. Individuals may enter or update their résumés on the Internet at www.michworks.org. However, individuals must still report in person at an MWA office at least two to three business days before their first contact with MARVIN to ensure their information is electronically transmitted to the Unemployment Insurance Agency (UIA). Call 1-800-285-WORK to locate the nearest MWA office.

Applying for EUC benefits

Unemployment benefits are typically issued for two-week periods after individuals certify through UIA's telephone or online MARVIN systems that they were unemployed and met eligibility requirements for the two weeks.

When the balance on an individual's regular state unemployment claim is either two weeks of payments or less, the UIA will mail a letter to the individual explaining how to apply for the first EUC extension (Tier I) by telephone or online. There is no application process for the EUC Tiers II, III or IV. UIA will automatically issue a determination to individuals as they exhaust their EUC Tier I extension and individuals should continue to certify by contacting MARVIN either by telephone or online.

The EUC program and its four tiers **expire on January 3, 2012**. This means that EUC Tier I claims cannot be established after December 31, 2011, and Tier II, III, and IV claims cannot be established after January 7, 2012. However, individuals already on an EUC Tier as of the expiration date will be able to continue collecting the balance on that tier. No EUC payments will be made for any week beginning after **June 9, 2012**.

Receiving your benefits

Individuals must report to UIA's telephone or online MARVIN system once every two weeks to claim their benefit payments, or they will continue to report by mail if instructed to do so by UIA. Telephone MARVIN appointment times are based on an individual's Social Security number, according to the chart below. Telephone MARVIN toll-free at **1-866-638-3993**. You can also reach MARVIN online at www.michigan.gov/uia and then click on the link, "UIA Online Services for Unemployed Workers." If you use MARVIN online, you may certify for benefits any day during your reporting week, Monday through Friday, from 8:00 a.m. to 7:00 p.m. and on most Saturdays from 7:00 a.m. to 3:00 p.m.

Telephone MARVIN Appointment Schedule

Time	Monday	Tuesday	Wednesday
8:00 – 9:00	00-01-02-03	34-35-36	67-68-69
9:00 – 10:00	04-05-06	37-38-39	70-71-72
10:00 – 11:00	07-08-09	40-41-42	73-74-75
11:00 – 12:00	10-11-12	43-44-45	76-77-78
12:00 – 1:00	13-14-15	46-47-48	79-80-81
1:00 – 2:00	16-17-18	49-50-51	82-83-84
2:00 – 3:00	19-20-21	52-53-54	85-86-87
3:00 – 4:00	22-23-24	55-56-57	88-89-90
4:00 – 5:00	25-26-27	58-59-60	91-92-93
5:00 – 6:00	28-29-30	61-62-63	94-95-96
6:00 – 7:00	31-32-33	64-65-66	97-98-99

When calling MARVIN by telephone, your appointment day and time is found by using the last two digits of your Social Security number. For example, if your Social Security Number is: 555-55-5511, the last two digits are 11.

- Look at the schedule above and locate the number 11. Number 11 falls on Monday between the numbers 10 and 12.
- Under the column labeled "TIME," the appointment hour for number "11" is between 11:00 a.m. – 12:00 noon. This is the appointment hour in which you must contact MARVIN to claim your benefit payment.
- If you miss your appointment time and day, you can contact MARVIN on Thursday and Friday between 8:00 a.m. and 7:00 p.m. and on most Saturdays between 7:00 a.m. and 3:00 p.m.

For further information

For general information about the EUC program, visit our website (www.michigan.gov/uia). For questions or problems with your EUC claim, call **1-866-500-0017** and select Option 3. This toll-free number is open weekdays from 8:00 a.m. to 4:30 p.m., Eastern Time. If you have an online web account with the agency, you can email questions about your unemployment claim to UIA's Virtual Problem Resolution Center. The UIA also has Problem Resolution Offices (PRO) for in-person assistance. Below is a list of PRO locations.

Detroit 3024 W. Grand Blvd.
Gaylord 400 W. Main St., Suite 102
Grand Rapids 3391-A Plainfield NE

Lansing 5015 S. Cedar St.
Marquette 2833 U.S. 41 West
Saginaw 614 Johnson St.

Temporary mini-PROs are located in the following Michigan Department of Human Services offices:

Muskegon 2700 Baker St.

Mt. Clemens 21885 Dunham Rd., Ste. 7



Michigan Department of Licensing and Regulatory Affairs
Unemployment Insurance Agency
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